

Patron Privacy

Karen Coyle
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California Library Association, 2008

Patron Confidentiality

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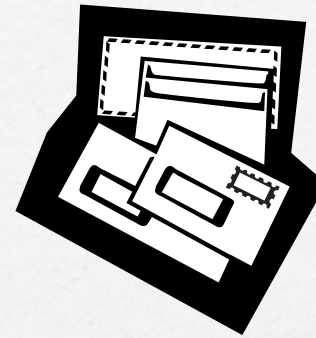
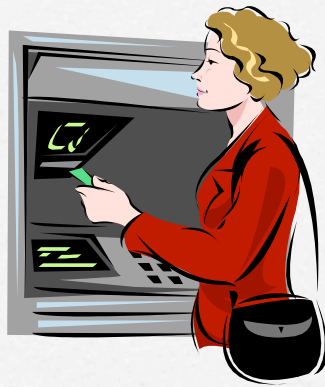
California Library Association, 2008

\,kän-fə-'den(t)-shəl\



Today's technology
creates records where
they did not exist before

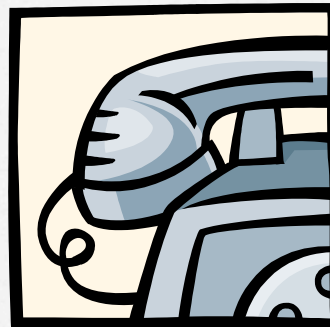
banking



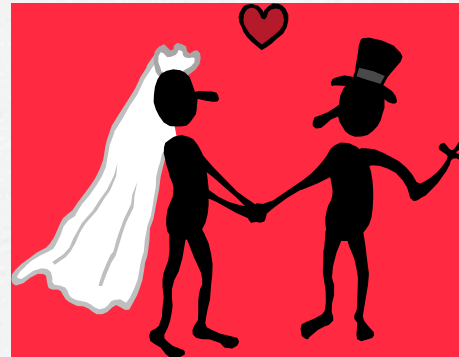
writing and
calling



shopping



(birth)
death & taxes



data soup... mmmmmmm



123-45-1234

Mary Jones

90210



1111 Main St.

June 6, 1958

Jefferson High School

123-45-1234

Mary Jones

90210



1111 Main St.

June 6, 1958

Jefferson High School

Personally identifiable information

PII

Code of Fair Information Practice

Developed for the Department of Health, Education and Welfare in 1973; modified and adopted by international agencies

(Passages particularly relevant are underlined.)

The Principle of Openness

The existence of record-keeping systems and databanks that contain personal data must be publicly known, along with a description of the main purpose and uses of the data.

The Principle of Individual Participation

Individuals should have a right to view all information that is collected about them; they must also be able to correct or remove data that is not timely, accurate relevant, or complete.

The Principle of Data Quality

Personal data should be relevant to the purposes for which it is collected and used; personal data should be accurate, complete, and timely.

The Principle of Finality

There should be limits to the use and disclosure of personal data: data should be used only for purposes specified at the time of collection; data should not be otherwise disclosed without the consent of the data subject or other legal authority.

Principle of Security

Personal data should be protected by reasonable security safeguards against such risks as loss, unauthorized access, destruction, use, modification or disclosure.

Principle of Accountability

Record keepers should be accountable
for complying with fair information
practices.



Thank you

Karen Coyle
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