## FUD

# GBS and Fear, Uncertainty, Doubt

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**\*** Secrecy of process

\* Values differences between libraries and Google

\* Ongoing lawsuit and legal questions

\* Serious questions about the future of libraries (to be replaced by ebooks? GBS?)

## Some unknowns

\*Who will make decisions about pricing, services, etc., that affect libraries?

## Some unknowns

\*\*How well do the decision-makers understand libraries?

## Some unknowns

\*Is there a mechanism for the library voice to be heard?

## Uncertainty

\*How well do the contracts with a small number of libraries serve the library community in general?

## Uncertainty

\*\*What is realistically Google's commitment to the world of books?

## Uncertainty

\*\*Where will Google be in 100 years? 50 years? 20 years?

#### Doubt

\*Does Google really want to be a library vendor? Will it outsource its library services? What effect would that have?

#### Doubt

\*What will be the relationship between libraries and the Books Rights Registry? How will this affect any agreements between libraries and Google?

#### Doubt

\*\*Given all of the recent issues relating to privacy and intellectual freedom, how far can we trust Google to not be evil?

## Trust

The bottom line

## Power